

## Terms & Conditions

Sounds for Sure ships the items ordered as they are shown on the website, as soon as we received the payment of the total amount, mentioned in the confirmation e-mail.

Ordered items will be shipped by TNT or DHL standard mail. Sounds for Sure is not responsible for items damaged or missing after handing them over to TNT or DHL. When you prefer insured mail you can contact Sounds for Sure by filling in the contact form with your wishes and we'll contact you about the possibilities and extra costs.

When Sounds for Sure did not receive your payment within 7 days after your order, you will receive an e-mail to remind you. When Sounds for Sure did not receive your payment within 14 days after your order, your order will be cancelled and all items you ordered will be taken back into our assortment.

The price you pay for an item is always the price mentioned on the website at the moment of your order. Sounds for Sure always has the right to change prices on the website. You will not be entitled to a refund if prices are lowered after you have ordered.

Sounds for Sure ensures that the delivered products meet the specifications as mentioned on the website.

Sounds for Sure will honor refunds if it turns out after delivery that the products are not up to standard or are different than the ordered products. (no good, money back)

Sounds for Sure will also honor requests for replacements or recovery of the product.

All refunds will take place as soon as possible and in any event within 14 days after the complaint has been made at Sounds for Sure.

The consumer is obliged to report the damage or flaw within a reasonable period to Sounds for Sure. The consumer will send the products back to and on behalf of Sounds for Sure directly after the report was made.

After receiving the product you can dissolve the made agreement within 7 working days without giving a reason and send the product back to Sounds for Sure. You will account for the costs of the return shipment unless it concerns a just appeal on the no good, money back rule. In case of such an annulment Sounds for Sure will refund the amount paid within 14 days after receiving the return shipment.

You can only actually use your right to dissolve the agreement within 7 working days if the specified products are returned complete and undamaged, preferably in or with the original packaging.

Â